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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Brown et al.

Serial No.: 10/015,380

Confirmation Number: 2840

Filed: 12/12/2001

Title: MANAGING CALLER

PROFILES ACROSS MULTIPLE HOLD

QUEUES ACCORDING TO AUTHENTICATED CALLER

IDENTIFIERS

Docket: AUS920010824US1

Before the Examiner:

Group Art Unit: 2645

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Certificate of Mailing

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October 6, 2004 by Amy J. Pattillo.

Signaryre

10/6/2004 Date

INFORMATION DISCLOSURE STATEMENT TRANSMITTAL

Mail Stop Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Applicants submit herewith patents, publications, or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication, or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists.

The attached form, a substitute for PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98(a)(1). Copies of the each of the items on PTO-1449 are not required because each item cites a US patent application or US patent.

Applicants note that the enclosed Information Disclosure Statement is filed prior to the first Office action on the merits, and therefore no fee is required. 37 CFR 1.97(b)(3). In the event a fee is required in connection with the enclosed Information Disclosure Statement, the Commissioner of Patents and Trademarks is authorized to charge Deposit Account No. 09-0447 for the necessary amount.

Respectfully submitted,

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Substitute for Form 1449/PTO

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Sheet $_1$ of $_2$

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Sheet _2_ of _2_

FOREIGN PATENT DOCUMENTS

Examiner Initials	Line	Foreign Document Number/Type	Publication Date	Patentee/ Applicant	Classification	Trans

NON-PATENT LITERATURE DOCUMENTS

ĺ	Examiner	Line	Author, Title, Type, Date, Pages, Volume/Issue, Publisher,	Trans
Ì	Initials		City/Country where Published	
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Examiner	Date	
Signature	Considered	